



Specific contact points for advice

The Bank has organized the below contact points, which the borrower may contact to seek advice and guidance regarding the application of the Code as adopted by the Bank:

- The Bank's network during working hours (i.e. Monday till Friday: 08.00 – 14.00) and in particular:
 - Central offices: Megalou Alexandrou 91 & 25th Martiou streets, 151 24 Maroussi, Attica (Tel.: +30 210 6234 110/ Fax.: +30 210 6234 192 / 193);
 - Piraeus branch: 93 Akti Miaouli street, 185 38, Πειραιάς, Τηλ.: +30 210 4291 730/ Fax.: +30 210 6234 191)
 - Glyfada branch: 93, Poseidonos Avenue, 166 74, Glyfada, Attica (Tel. +30 210 8984 / Fax.: +30 210 8010 094 000).
- The Relationship Manager in charge for the management of the relationship with the borrower.

The borrower may also seek further information, instructions and/or advisory support regarding the Code of Conduct to the bodies designated by the state specifically for this purpose and in particular to the Borrower Information and Support Centers (Κέντρα - Γραφεία Ενημέρωσης και Υποστήριξης Δανειοληπτών (ΚΕΥΔ – ΓΕΥΔ) established by the Special Secretariat for Private Debt Management (<http://www.keyd.gov.gr/>, contact phone: 213.212.57.30). In case the borrower is a corporate entity, information and advice can be requested by the relevant Professional Chamber or Professional Association or Institute of Institutional Social Partners (law 4738/2020, article 4).